

Survey Report



Post Close Survey - Jamie Ybarra - Thursday February 13, 2014

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

From day one, I knew I had called the right company. They have excellent communication, and always kept me updated. Provided me with options that I didn't know existed. Gave me feedback outside of just completing my refinance that would help us save money that I didn't know was costing us money. Overall very helpful, available, dedicated, and diligent going above and beyond expectations.

Was there anything we could have done to improve the overall experience for you?

N/A

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

JIM NELSON - LICENSE NMLS 77797 MLO-183830

□