

Survey Report



Post Close Survey - Gilbert Regan - Wednesday December 18, 2013

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Jim Nelson and his wife Suzanne worked very hard to make our refinance work. We got the personal attention that met our needs that we don't think we could have gotten from another company. They were always available to answer our questions.

Was there anything we could have done to improve the overall experience for you?

No, we're completely satisfied with everything.

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

JIM NELSON - LICENSE NMLS 77797 MLO-183830

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