

Survey Report



Post Close Survey - Eric Chikando - Tuesday May 20, 2014

How would you rate the level of service you received from us?

Excellent

How would you rate your level of satisfaction with the overall experience in dealing with us?

Very Satisfied

Would you mind providing a client testimonial about your overall experience?

Very streamlined mortgage loan process. Great detail oriented team to work with. Looking forward to additional engagements in future. Will highly recommend.

Was there anything we could have done to improve the overall experience for you?

Lower rates.

Would you be willing to recommend us to family members or friends?

Yes

We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?

No

May we use your feedback from this survey as a client testimonial on marketing pieces?

Yes

JIM NELSON - LICENSE NMLS 77797 MLO-183830

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