

# Survey Report



**Post Close Survey - Paul Chandler - Monday September 9, 2013**

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**How would you rate the level of service you received from us?**

Excellent

**How would you rate your level of satisfaction with the overall experience in dealing with us?**

Very Satisfied

**Would you mind providing a client testimonial about your overall experience?**

After wrestling with a major bank for over three months on a simple refi and in the end failing to close, we closed with DeAnza Capital in less than 30 days.

**Was there anything we could have done to improve the overall experience for you?**

No, it was easy and pleasant.

**Would you be willing to recommend us to family members or friends?**

Yes

**We have been fortunate to meet reputable people in other businesses. Do you need a recommendation for a particular service or industry?**

No

**May we use your feedback from this survey as a client testimonial on marketing pieces?**

Yes

**JIM NELSON - LICENSE NMLS 77797 MLO-183830**

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